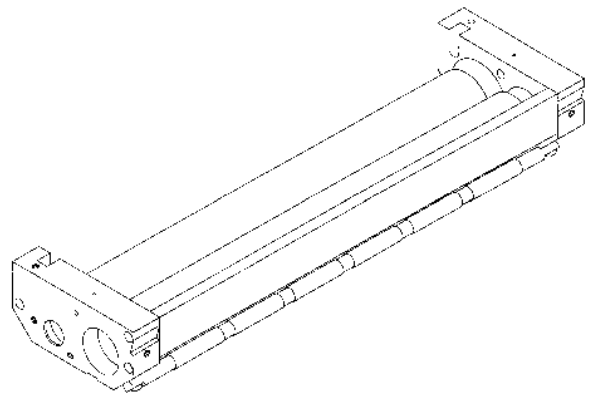
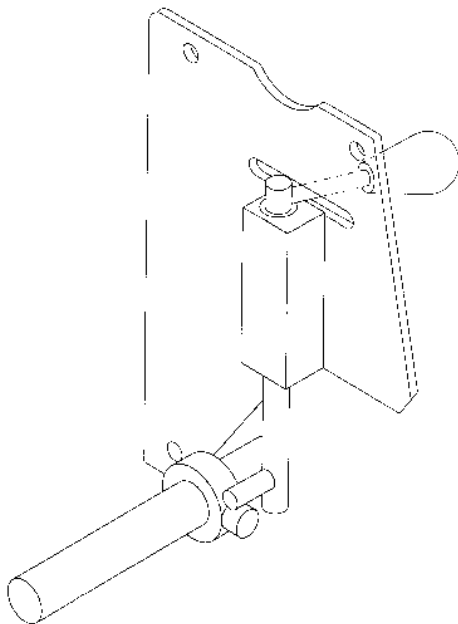


KOMPAC TECHNICAL UPDATE

NO: 73
DATE: APRIL 1999
**TO: ALL KOMPAC
DEALERS**
**SUBJECT: AB DICK
IMPROVEMENT**

Please be advised that Graph Tech has added two new improvements to their AB Dick Kompac line. The first improvement is a lock out lever to enable the operator to lock out the Kompac from contacting the plate. This improvement will enable the operator to run the press with the single lever in the neutral position and not have the Kompac contact the plate. The models affected by this change are AB8800, AB8900, AB9900 and AB8090. The second improvement is a Teflon roller bar mounted to the Kompac unit to assist with removing the plate. The models affected by this change are AB8900, AB9800 and AB9900. The lock out kit is available as an upgrade where as the Teflon roller bar is not. The part number for the lockout upgrade is #94935. The price for this kit is \$275.00 list price and \$187.00 dealer cost. The following diagrams show the two improvements.



Thank you for your continued support
Michael Pek
Technical Representative, Kompac Division

KOMPAC TECHNICAL UPDATE

NO: 73
DATE: FEBRUARY 1999
TO: ALL KOMPAC
DEALERS
SUBJECT: WARRANTY
CLAIM
PROCEDURE

1. Call Graph Tech Customer Service Department (1-800-541-5702) and ask for the Technical Service Department to obtain a Return Authorization Number. An assessment will be made at this time as to the validity of the claim.
2. If the claim is valid, a Return Authorization Number will be assigned and a completed Warranty Claim Form will be issued (via mail) to the dealer. DO NOT return the items until you received this form.
3. Before returning the parts / Kompac unit please provide the following information
 - A. Your customer number
 - B. The invoice number of the original order and the replacement order
 - C. The date the original order was placed
 - D. Your purchase order number on the original order
 - E. The model and serial number of the Kompac Unit

If this information is not supplied your warranty claim will be put on hold until this information is supplied.

4. After you complete all the pertinent information, retain the yellow copy for your records and enclose the remaining copies in a carton together with the items you are returning. Then paste the supplied shipping label on the carton.
5. Upon receipt of the items and the completed claim form, Quality Control will inspect the items and, upon their approval, credit will be issue.

The issuance of an R.A number does not guarantee warranty credit approval.

Replacement roller and unit warranty card must be sent in. Failure to do so will result in denial of credit.

Please note that all orders over one year old will not receive credit on returns.

Parts / Kompac units that are returned for restock are subject to a 15% restocking fee.

If you have any questions, please contact Customer Service at (800-541-5702). This supersedes all previous issues.

*Thank you for your continued support,
Michael Pek
Technical Representative, Kompac Division*